

Terms and conditions

On arrival owners must produce an up to date annual booster & Kennel cough vaccination certificate. Initial vaccinations must be administered four weeks prior to boarding, subsequent booster vaccinations must be administered a minimum of 14 days prior to boarding.

We require proof of broad spectrum de-worming and external parasite/ flea and tick treatment.

If on arrival the health of any dog is cause for concern we reserve the right to refuse admission.

Any dog requiring veterinary attention, (in the opinion of kennel management) will be taken to your own vet, (if local) during opening hours. Out of hours or non-local clients will be treated by our local veterinary practise. Owners will be liable for all consultation, treatment and travel costs. Payment must be made in full before the dog can be released. Any dog requiring veterinary attention after 48 hours of leaving the kennels is not covered by our insurers.

The food we provide is included in the price. If you prefer to bring your dog's own food, you are welcome to do so. However there will be no reduction in the fee.

All dogs must have a collar with identification tag, no choke chains please.

Dogs may share a kennel, only if from the same family, supported by written consent.

No dog will be released unless payment is received in full.

Fees are charged on a daily rate which includes the day of arrival and the day of departure. All prices include VAT.

We accept payment by credit/ debit card and cash – cheques will be accepted for advance deposits ONLY and if supported by a valid cheque card which covers the amount due.

Upon booking we require a 20% non-refundable deposit.

Any cancellation not notified within 48 hours of commencement of the booking will be liable to payment of 50% of the total booking value. Any customers failing to honour a booking without any notification will be liable for payment in full.

Any dog not collected within 14 days of departure date will be dealt with at the discretion of the management. The owners will be liable for all costs incurred.

(Please delete as appropriate)

I DO/ DO NOT WISH MY DOG/S TO BE WALKED OFF THE LEAD

I DO/DO NOT WISH MY DOG/S TO SOCIALISE WITH OTHER DOGS

(Any dog injured during group walks is not covered with our insurance)

I DO/ DO NOT WISH MY DOGS TO SHARE A KENNEL

I give consent for my dog/s pictures to be used on the kennels website or social media account.

I give consent for my records to be held by the kennels both in paper & computer format for at least 2 years or until stated by me whichever is the longer. They will not be disclosed to any third party.

Signed Date

Print Name